Solomon Lyons

IT Professional

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SUMMARY

Endpoint Management: Led device compliance and lifecycle operations for over 1,200 users using Microsoft Intune across Windows, Android, and iOS.
SharePoint Migration: Migrated 100+ users to SharePoint, increasing file accessibility and reducing IT support tickets by 30%.
Monitoring & Stability: Managed Zabbix and Grafana for proactive incident detection, decreasing downtime by 25%.

RELEVANT SKILLS

- Ansible
- Azure Active Directory
- Zabbix
- Veeam Backup
- SharePoint Online
- Red Hat & Ubuntu Linux
- Microsoft Intune & Endpoint\ Management
- Mobile Device Management
- Cross-cultural IT Collaboration

RECENT EXPERIENCE

Confidential Company   **Newark, Delaware, USA**
IT Consultant   *Dec 2024 – Present*
Working as a consultant under NDA, supporting secure enterprise infrastructure with a focus on optimization and strategic advisory. Involved in troubleshooting, configuring network equipment, and contributing to broader IT infrastructure plans.

Dynado ApS   **Albertslund, Denmark**
IT Consultant   *Aug 2023 – Dec 2024*
Delivered end-to-end IT services across 10+ client sites, including Red Centre, a Danish NGO. Automated infrastructure tasks, maintained Red Hat systems, configured Azure infrastructure, and handled full-stack monitoring and backup environments using Extreme Networks, Zabbix, Grafana, and Veeam. Collaborated in a diverse, multicultural work environment in Denmark.

Confidential Tech Company   **Nottingham, PA, USA**
IT Network Technician & Administrator   *May 2021 – Aug 2023*
Managed AD, Intune, and Citrix environments for over 1,200 users. Configured Intune device policies for Windows, Android, and iOS platforms. Led a SharePoint migration and executed Azure AD administration, network upgrades, backup strategies, and staff security training.

EDUCATION
Bachelors of Science in Cyber Security,
Wilmington University, NewCastle,USA
(**08/2018 – 06/2022**)
Major: Computer & Network Security

DETAILS
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in Solomon Lyons

🔗 Portfolio:Slyons.me